



## **MISSOURI PUBLIC SERVICE COMMISSION JOB OPPORTUNITY**

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### **UTILITY OPERATIONS TECHNICAL SPECIALIST I/II**

The Missouri Public Service Commission is seeking an individual with an electric and/or telecommunications technical background to work as a Utility Operations Technical Specialist I/II in our Energy and Telecommunications Units located in Jefferson City. Duties include monitoring and ensuring compliance with Missouri Public Service Commission quality of service rules, investigating service-related complaints, and resolving service disputes and issues. This position serves as a liaison working with electric and telecommunication utilities to advance emergency assurance plans and disaster response initiatives.

Qualified candidates will possess four years of technical electricity or telecommunications experience. College coursework in telecommunications technology or electrical engineering may be substituted on a year-for-year basis for the required experience. Candidates must have working knowledge of telecommunications plant and current central office facilities or electric distribution and transmission facilities. Proficiency in Microsoft Word and Excel preferred.

Depending upon experience, the starting annual salary range is \$35,952 to \$40,968, with a potential increase at the end of a satisfactory probationary period. To be considered for this position, submit an application, resume, copy of transcripts, and one to two page technical writing sample by **January 20, 2012**, to: MO Public Service Commission, **Reference UO010112**, P.O. Box 360, Jefferson City, MO 65102. For additional information, please visit <http://www.psc.mo.gov>.

**An Equal Opportunity Employer M/F/V/D**